FAUN ENVIRONNEMENT GENERAL POLICY

FAUN

Using a highly integrated process at our Guilherand-Granges and Lambesc plants, we design and manufacture half of the refuse collection vehicles operating across mainland and overseas France.

We complement this core offering by assembling and marketing street cleaning equipment.

Our diverse range allows us to meet every customer demand, further enriched by a comprehensive service portfolio that includes an expanding network of Service Centers, mobile technicians, a dedicated telephone hotline, highly responsive spare parts delivery, and what has now become the country's largest rental fleet.

Our ambition is for our products to be widely recognized for their reliability, performance, and user comfort, all while strictly adhering to safety regulations and ensuring an optimized Total Cost of Ownership (TCO).

We firmly believe that our human resources are our company's most valuable asset, and we create the necessary conditions for our employees to embrace our «PHARE» project, empowering them to become true stakeholders in the life of our firm.

Ultimately, our goal is to build a company of excellence that listens closely to both our people and our customers. By securing satisfactory profitability, we ensure our long-term sustainability, enabling us to continuously invest and shape the future of our industry.

Etienne BLAISE
President of FAUN Environnement

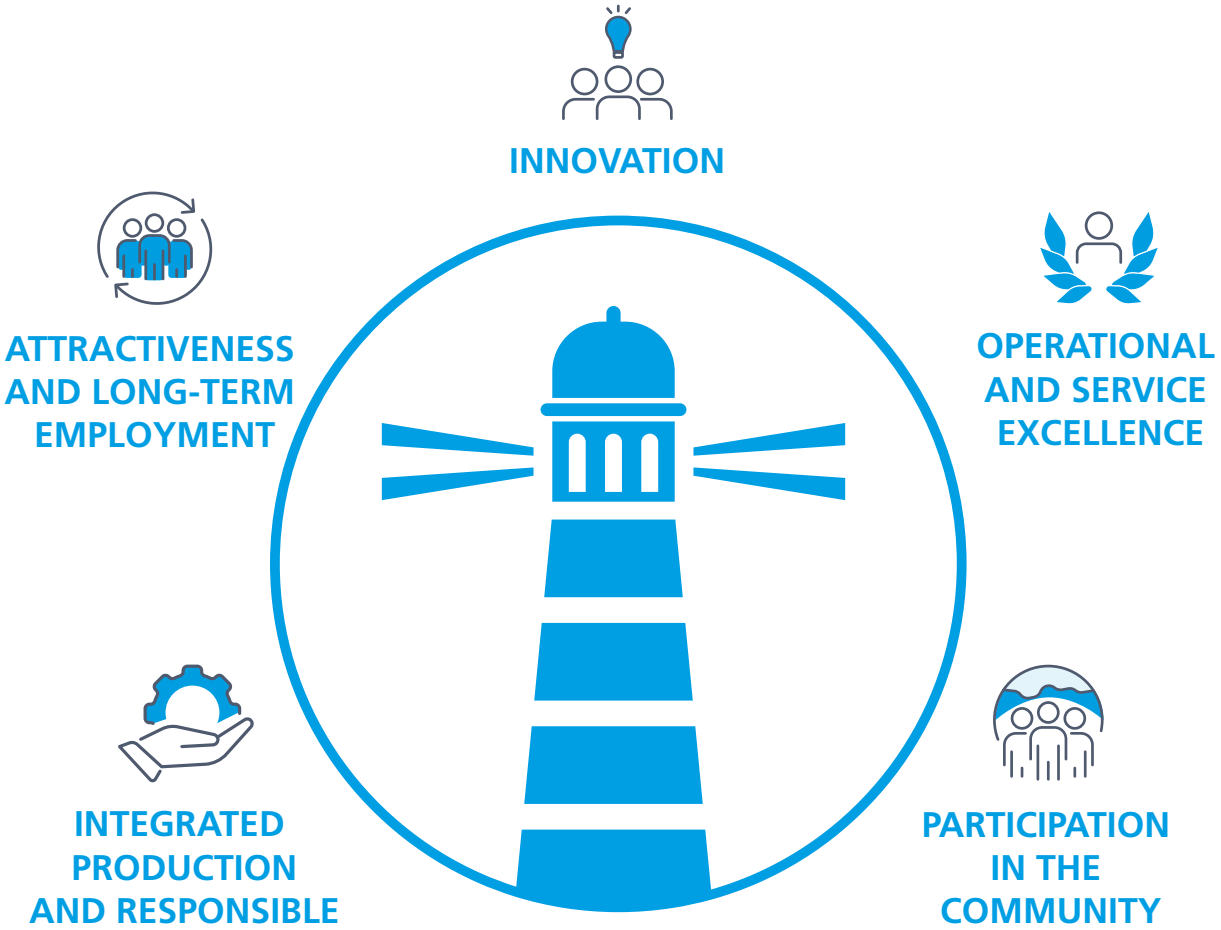
Our policy is based on a shared organization structured around five key focus areas:

PHARE

The PHARE initiative—which stands for «Participation des Hommes à l'Amélioration Recherchée de l'Entreprise»

(A lighthouse - Employee Participation in the Targeted Improvement of the Company)—is the cornerstone of FAUN Environnement's governance. Through this approach, all company stakeholders are encouraged to actively contribute to the continuous improvement of its operations.

Autonomous unit meetings, the **PHARE** gallery highlighting the finest achievements, and progress groups are just a few of the mechanisms in place that empower everyone to share their ideas and drive the company forward.



Innovation is at the core of our business, as reflected in our slogan: «We innovate for smart collection.» Beyond simply meeting our customers' current demands, we strive to anticipate their future needs. This naturally involves functional innovations, but also design approaches that consider the entire life cycle of our products in order to reduce their carbon footprint.
Furthermore, our transition toward Industry 4.0 enables our manufacturing processes to embrace innovation by adopting ecologically and technically high-performing methods.

INNOVATION

OPERATIONAL AND SERVICE EXCELLENCE

Customer satisfaction is a vital indicator of our company's performance. To achieve this, everyone at FAUN Environnement listens closely to our customers, ensuring exemplary service and products of flawless quality at an optimized Total Cost of Ownership (TCO).

Gradually, this standard of excellence dedicated to our customers—as well as our other stakeholders—will expand to encompass our overall performance, spanning economic, social, environmental, and societal dimensions.

FAUN strives for production methods that are as environmentally friendly as possible, limiting its carbon footprint and preventing any pollution resulting from its activities. To this end, reducing waste at the source logically complements our waste sorting efforts.
This commitment extends across the entire supply chain involved in the manufacturing and maintenance of refuse collection vehicles (RCVs), notably by prioritizing short supply chains and purchasing responsible, energy-efficient products and services.

INTEGRATED AND RESPONSIBLE PRODUCTION

JOB ATTRACTIVENESS AND SUSTAINABILITY

FAUN is committed to ensuring a safe, healthy, and pleasant working environment for anyone required to work at our sites. To foster shared vigilance, everyone participates in identifying and then reducing risks at the source, including employee representative bodies, which are consulted as needed. This shared vigilance is equally vital for the security of our information systems, where every employee plays a key role in protecting FAUN and its data.

Beyond these fundamental measures, FAUN Environnement aims to attract talent while ensuring job sustainability across its sites, notably by supporting the employment of people with disabilities and adapting workstations to secure the employability of our senior staff. One of the key drivers to achieve these ambitions is the modernization of our production and communication tools.

Deeply rooted in its region, FAUN Environnement plays an active role in technical, sporting, and cultural communities, particularly at the local level (by prioritizing local suppliers, sponsoring local sporting events, and more). These regional roots also rely on strict compliance with all national and local legal and regulatory requirements that apply to our operations.
Through ongoing initiatives such as corporate sponsorship, our CSR strategy, and the greening of our facilities, the company's ultimate goal is to ensure that every employee can be truly proud to work at FAUN Environnement.

COMMUNITY ENGAGEMENT

FAUN

Innovation for
a smarter waste collection